

North Syracuse Central School District Spring 2020 (COVID) Parent Survey

Overarching theme: Parents want consistency, predictability, and transparency.

- Communication with teachers and administrators
- Expectations in instructional delivery/ student work
- Information about access to mental health and food resources
- Return dates and policy/programmatic decisions

What the data analysis showed us



% are based on the percent of people who responded to the question

Next steps to address these concerns:

- Technology: Provide on-line sessions and helpline for parents
- Mental Health/Wellness Committee included in District wide reentry planning
- Links to Mental Health resources: (district counseling staff and community contacts) with easy access
- Offer programming virtually on Mental Health and Suicide Safety
- Enhanced opportunities for students to socially interact with classmates/peers in both brick and remote learning environments this fall
- Clear flow charts of who to communicate with for different needs and how

- Communication vehicles to update parents on re-entry plans

- Survey families again to see if/how needs have change